

OFFICE OF THE ILLINOIS ATTORNEY GENERAL
Procurement Policy Compliance and Monitoring Board

PPCMB Board Meeting Minutes

Wednesday, May 20, 2026

**** Began Recording****

Karla Schreiber, Chairperson, called the meeting to order at 2:05 pm and made a prefatory statement that the meeting was being conducted pursuant to the PPCMB's Remote Attendance Policy, as posted on the website of the Office of the Attorney General.

Roll Call

Board Members Springfield:

Lisa Kaigh – Present via Webex
Pam Blackorby – Present via Webex in the Chicago Office

Board Members Chicago:

Karla Schreiber – Present via Webex
Matt Rogina- Present via Webex
Maxwell Schmidt- Present via Webex in the Chicago Office

Non-Board Members Chicago:

Kathy Tedesco- Present via Webex in the Chicago Office
Eileen Pratt- Present via Webex in the Chicago Office

A quorum of the PPCMB was in attendance.

Review of special meeting minutes from April 15, 2026

Karla Schreiber asked the Board if there were any comments, questions or concerns regarding the draft minutes of the meeting, held on April 15, 2026. No comments, questions or concerns were received from the Board. Karla Schreiber asked that the minutes of these meetings be approved as presented. Pam Blackorby so moved and Lisa Kaigh seconded the motion. A roll call vote of the Board members was taken, and “yes” votes were received from Karla Schreiber, Pam Blackorby, Matt Rogina, Lisa Kaigh and Max Schmidt. The motion to approve the minutes passed unanimously.

Old Business-

There was no old business brought before the board.

New Business

Agenda item 1: FY26 MFCU Vehicle Purchase (Sutton Ford)

Eileen Pratt, PO stated that Office Services is seeking to purchase four (4) vehicles for the Medicaid Fraud Investigation Unit from the existing state master contracts awarded to Sutton Commercial & Fleet Ford for police pursuit vehicles.

Sutton Commercial & Fleet has four (4) vehicles Ford Police Interceptor vehicles available under contract #22-416CMS- BOSS4-P-41049. I recommend that we purchase these vehicles using FY2026 MFCU Grant funds at a total cost of \$189,104.00.

Karla Schreiber asked if there were any comments or questions regarding the documentation for this purchase.

No comments or questions were received from the Board.

Agenda item 2: FY27 Printer Toner Cartridges-Central Jersey Office Equipment DBA State Toner

Eileen Pratt, PO stated that The Chief Technology Officer has requested that we secure a contract to establish a reliable source for providing toner cartridges for all network printers statewide.

To meet this need, Office Services prepared and published an Invitation for Bid (IFB) for FY27 on the Illinois Procurement Bulletin. The posting included a detailed breakdown of toner cartridge types and the anticipated annual consumption for each.

We received seven (7) responses that met all IFB requirements and following a thorough review, the lowest responsive bid was submitted by Central Jersey Office Equipment DBA State Toner.

Office Services will execute a **two-year contract** with Central Jersey Office Equipment DBA State Toner in the amount of **\$370,784.26**.

Karla Schreiber asked if there were any comments or questions regarding the documentation for this purchase.

No comments or questions were received from the Board.

Agenda item 3: FY27, Fy 28 & FY 29 Renewal of Cerivault Software for the Tobacco Bureau

Eileen Pratt, PO stated that Bureau Chief of Tobacco Enforcement, has requested to renew the Certivault software for the Tobacco Bureau. The Tobacco Master Settlement Agreement (MSA) and settlement compliance ensure that hundreds of millions of dollars are paid to the state each year by the tobacco industry. Building a new system in-house is not feasible.

Furthermore, due to the highly specialized and specific information the Tobacco Bureau is required to track, no company other than Certivault is equipped to build and maintain the necessary system. Certivault created a custom, cloud-based application that collects and maintains the bureau's existing data, as well as additional information that Tobacco Enforcement needs to gather. Certivault migrated all existing data to the new platform and integrates it with new information on an ongoing basis. The platform provides the capability to run all current necessary reports as well as new reports required by the Bureau.

Renewal Services will include:

- Licensing, maintenance, and support
- MSA Directory services
- MSA manufacturer filing and data maintenance
- MSA escrow tracking services
- Customer Relationship Management (CRM) system
- Wholesaler and distributor database services
- Ongoing technical support, updates, and system maintenance

Office Services posted a Sole Source Notice on the Illinois Procurement Bulletin indicating our intent to procure software and maintenance from Certivault as a sole-source vendor for the three (3) year term. No protests were received. Office Services will execute a contract with Certivault for a term of the contract that will be for three (3) years, spanning from July 1, 2026, through June 30, 2029, for a total cost of \$345,500.00.

Karla Schreiber asked if there were any comments or questions regarding the documentation for this purchase.

No comments or questions were received from the Board.

Agenda item 4: FY27 Bus Comm Inc. for Laserfiche Forms License and Maintenance

Eileen Pratt, PO stated that The Chief Technology Officer has submitted a request to renew Laserfiche licenses and maintenance and purchase an additional eighty-seven (87) new licenses. This purchase and renewal will allow our Information Technology staff to develop and continue to allow access to our Laserfiche electronic forms that will be used online.

We posted a Sole Source Notice on BIDBUY (the Illinois Procurement Bulletin) indicating our intent to procure from BusCom the Laserfiche program, comprehensive maintenance including the LSAP for document management and scanning solutions (Scanning Software). BusComm is our sole source vendor and approved Laserfiche reseller. No protests were received.

Office Services will secure a contract with BusComm to provide the Laserfiche licenses and maintenance as outlined on the quote included in this packet. The total amount payable under the contact term will be \$439,685.98.

Karla Schreiber asked if there were any comments or questions regarding the documentation for this purchase.

No comments or questions were received from the Board.

Agenda item 5: FY27 60# Copy Paper Purchase

Eileen Pratt, PO stated that Office Services intends to purchase sixty-pound (60#) copy paper (8½" x 11", white) & sixty-pound (60#) copy paper (11 x 17", white) for use throughout Fiscal Year 2027.

We anticipate acquiring up to thirty-five (35) skids of sixty-pound (60#) copy paper (8½" x 11", white) & eight (8) skids of sixty-pound (60#) copy paper (11 x 17", white) throughout Fiscal Year 2027.

This is being purchased through the CMS Master Contract No. 23-416CMS-BOSS4-P-42164.

Office Services will execute a purchase order with Midland Paper to cover these purchases. The total anticipated expenditure for this procurement is \$124,986.00. The term is July 1, 2026 – June 30, 2027.

Karla Schreiber asked if there were any comments or questions regarding the documentation for this purchase.

No comments or questions were received from the Board.

Agenda item 6: FY27 Palo Alto Firewalls-Springfield

Eileen Pratt, PO stated that The Chief Technology Officer, has submitted a request to purchase two (2) new PA - 1420 firewalls for the Springfield office. This will replace older devices and renew premium support for all Palo hardware in the Springfield Office for the next three (3) years.

This purchase includes premium support for the remaining devices in Springfield office which enables OAG to secure and protect the organization through advanced visibility and control of applications and users network throughput.

Office Services received a quote from Presidio who holds the CMS master contract. The total cost is \$137,939.00 and includes the two new firewalls and premium support. This is being purchased from the DoIT CMS Master contract number CMT4021089.

Office Services will execute a purchase order for the three (3) year term; July 14, 2026 – July 13, 2029, for a total amount of \$137,939.00.

Karla Schreiber asked if there were any comments or questions regarding the documentation for this purchase.

No comments or questions were received from the Board.

Agenda item 7: FY27 Renewal of CrowdStrike Falcon Complete

Eileen Pratt, PO stated that the Office of the Illinois Attorney General (OAG) Information Security Bureau is seeking to renew the CrowdStrike's Falcon platform subscription. The platform consists of various proprietary endpoint detection and response (EDR) modules and services to identify, protect, detect, respond, and recover from advanced cyber intrusions targeting OAG systems. The Falcon platform is critical to OAG information security operations and is a key component of our layered information security infrastructure.

Additionally, the Information Security Bureau is requesting to add a CrowdStrike retainer with 248 hours of professional services that will be utilized within a 12-month period. The retainer services will be used to enhance the incident response capabilities of the Office of the Illinois Attorney General through the development of incident response playbooks and simulated incident response activities such as tabletop exercises, adversary emulation exercises and red team/blue team testing.

Office Services will purchase the subscription and services with CrowdStrike, Falcon Complete software and resources with Threat Guard from the CMS Master Contract (CMT22272200) through CDW, for an amount of \$294,455.47. The term of this purchase is 7/1/2026 through 6/30/2027.

Karla Schreiber asked if there were any comments or questions regarding the documentation for this purchase.

No comments or questions were received from the Board.

Agenda item 8: FY27 Mitratesh Premium Support Services

Eileen Pratt, PO stated that The Chief Technology Officer has requested to renew Mitratesh Premium Support Services for team connect for three (3) years. This enhanced support package is a critical component in the successful completion of our ongoing migration to cloud services for the Team Connect platform. This provides the agency with a dedicated support representative to assist us directly to address issues or concerns.

The Mitratesh Premium Support Services package will provide the agency with advanced tools and prioritized technical assistance, significantly improving issue resolution times and support quality during this crucial transition period. The services offered will directly support our IT team and end users, ensuring continuity and stability throughout the migration process.

Team Connect software and support is proprietary, only Mitratesh can provide the products and services required for our case management system. Office Services reach out to Mitratesh to secure a quote.

Office Services posted a Sole Source Notice on the Illinois Procurement Bulletin indicating our intent to procure Mitratesh Premium Support Services as a sole-source vendor for the three (3) year term. No protests were received.

Office Services will execute a contract with MitraTech for a three (3) year term for an amount of \$319,009.65.

Karla Schreiber asked if there were any comments or questions regarding the documentation for this purchase.

No comments or questions were received from the Board.

Agenda item 9: FY27 Renewal Mitratesh Hosting, Maintenance and Support

Eileen Pratt, PO stated that The Chief Technology Officer has requested to renew Mitratesh hosting, maintenance, and support for Enterprise Legal Management Environment (team connect) for three (3) years.

Additionally, they are requesting to purchase one hundred (100) new user licenses to allow for growth. This will bring the total number of licenses to nine hundred (900).

Team Connect provides us with a unified case management platform that is customized to reflect the various workflows throughout the office. Our attorneys and support staff use this platform to docket, store and track a variety of documents related to our cases. Team Connect software and support is proprietary, only Mitratesh can provide the products and services required for our case management system. Office Services reach out to Mitra tech to secure a quote. This will be a 3-year term beginning July 1, 2026 – June 30, 2029, for a total cost is \$4,071,579.83.

Office Services posted a Sole Source Notice on the Illinois Procurement Bulletin indicating our intent to procure software and maintenance from Mitra Tech as a sole-source vendor for the three (3) year term. No protests were received.

Office Services will execute a contract with MetroTech for a three (3) year term for an amount of \$4,071,579.83.

Karla Schreiber asked if there were any comments or questions regarding the documentation for this purchase.

No comments or questions were received from the Board.

Agenda item 10: FY27 Adobe Enterprise Subscription, Acrobat Premium, Adobe Acrobat Enterprise Adobe Apps Edition and Adobe Captivate

Eileen Pratt, PO stated that The Chief Technology Officer has requested to renew Adobe Enterprise Subscription (1), Acrobat Premium (1200), Adobe Acrobat (2) Adobe Apps Edition (14) and Adobe captivate Licenses.

Adobe Enterprise Subscription is the licensing agreement with Adobe, which gives access to a suite of Adobe products and services and includes Adobe Acrobat, Adobe Creative Cloud apps, Enterprise-level tools for user management, security, and deployment, and Centralized license management for IT.

Adobe Acrobat Premium / Adobe Acrobat Enterprise is an enhanced version of Adobe Acrobat, used for creating, editing, managing, and securing PDF documents. This is used for document preparation, secure sharing, and workflow automation. This includes Advanced editing tools (beyond basic Acrobat Reader capabilities), E-signature workflows (Adobe Acrobat Sign), Advanced PDF security and compliance tools, Integration with enterprise tools like Microsoft 365 and Share Point Admin and deployment tools.

Office Services will process a purchase order for Adobe software and services through SHI via the Carahsoft NASPO Contract (NVP-2018-CLOUD-0006 Master contract number AR2472) for \$169,020.17.

Karla Schreiber asked if there were any comments or questions regarding the documentation for this purchase.

No comments or questions were received from the Board.

Agenda item 11: FY27 Purchase of Kaseware Software and Social Net Application for Investigations.

Eileen Pratt, PO stated that The Chief Technology Officer would like to purchase KASEWARE as the case management system for the Investigation's Bureau. KASEWARE is a cloud-based system which manages investigations, cases, records, evidence and more. It also provides built-in analytical and report building functionality. KASEWARE is used by the CJIS (Criminal Justice Information Service Division of the FBI).

The Investigation Bureau would like to purchase SocialNet, a social media monitoring and investigation software application. By integrating SocialNet with Kaseware, Investigators will gain access to over 200 online data sources. SocialNet will optimize date collection, allowing Investigators to identify and explore available data in real-time streaming. This will help organize vast amounts of data available on social media platforms enabling them to understand alias and expedite threat analysis.

Office Services will execute a purchase order for the KASEWARE case management system for the Investigations. Kaseware is available from NASPO Cloud contract AR 2488 via the reseller SHI for \$193,151.00 The term for this purchase will be June 1, 2026, through June 30th, 2027.

Karla Schreiber asked if the contract dates were correct as June 1, 2026 to June 30, 2027. Eileen Pratt verified that the dates were correct.

Karla Schreiber asked if there were any other comments or questions regarding the documentation for this purchase.

No comments or questions were received from the Board.

Agenda item 12: FY27 Renewal Magnet AXIOM, Griffeye magnet Outsider Forensic Software Licenses and Maintenance

Eileen Pratt, PO stated that High Tech Crimes (HTC's) requested to renew of twelve (12) licenses of Magnet Axiom, nine (9) licenses of Magnet Outrider, and eleven (11) licenses of Magnet Griffeye with LACE. The licenses of Magnet Axiom and Magnet Outrider are for the Digital Forensic Examiners (DFEs). Ten (10) licenses of Magnet Griffeye are for the DFE's and one (1) license is for an investigator of the Investigations Division.

This software is critical to the functions of the DFE's, and they heavily rely on them for effective forensic investigations of online child exploitation crimes as part of the work they perform for the Internet Crimes Against Children (ICAC) Task Force.

Office Services reached out to Carahsoft and received a quote and pricing based on the NASPO contact AR2472 and will execute a purchase order with Carahsoft for Magnet AXIOM, Griffeye Magnet Outsider Forensic Software Licenses with Software maintenance. The total cost is \$123,639.58. The term is July 7, 2026 – July 6, 2027.

Karla Schreiber asked if there were any comments or questions regarding the documentation for this purchase.

No comments or questions were received from the Board.

Agenda item 13: FY27 Purchase of Additional Licenses Freshdesk (SHI)

Eileen Pratt, PO stated that The Information Technology department is requesting to purchase **thirty-five (35) additional licenses** for the Freshdesk software platform and renew one hundred fifty (150) licenses for a total of one hundred eighty-five (185) licenses. These licenses are essential to ensure adequate staffing and effective coverage for the recently purchased help desk system.

In December 2024, the office procured the Freshdesk platform to support and streamline service operations across various Bureaus. Freshdesk enables the office to:

- Track and manage incoming tickets from multiple users through a centralized application.
- Support service requests across multiple communication platforms, including email, phone, Microsoft Teams, and other messaging tools.
- Facilitate collaboration among multiple bureaus—including IT, HR, Office Services, and CISCO—for efficient ticket assignment and resolution.
- Automate repetitive task assignments based on staff skillsets, workload, and availability.
- Provide users with access to a comprehensive knowledge base and self-service portal.
- Deliver actionable insights and enhance service quality using advanced analytics.
- Fully customizes workflows and features to meet the unique needs of the agency.

The term for the new licenses is upon execution – December 31, 2027. This is being purchased through the OMNIA SHI contract no. 2024056-02.

Office Services will secure a purchase order with SHI via the omnia master contract no. 2024056-02 for the additional thirty-five licenses. The cost for the additional license will be \$191,608.00.

Karla Schreiber asked if there were any comments or questions regarding the documentation for this purchase.

No comments or questions were received from the Board.

Agenda item 14: FY27 Renewal of Guardicore Centra and Related Services

Eileen Pratt, PO stated that The Chief Information Security Officer (CISO) has submitted a request to renew Guardicore Centra and related Services through Carahsoft, the authorized reseller for Guardicore.

Guardicore Centra is a sophisticated security platform tailored to meet the complex demands of today's digital landscapes. It provides a clear, user-friendly view across our entire infrastructure, from data centers to cloud deployments, enabling the straightforward establishment and administration of security policies. This system facilitates efficient security management across

diverse environments and operating systems and enhances our capabilities in thwarting unauthorized access and internal network attacks. Through the implementation of detailed segmentation policies, Guardicore Centra effectively seals off potential pathways for attackers, significantly reducing our susceptibility to breaches.

The integration of Guardicore Centra with our information technology automation workflows allows for the seamless implementation of security measures, supporting continuous innovation without disrupting existing operations. The platform's ability to automatically map and visualize application communications is crucial for identifying system interactions and potential vulnerabilities. Features like application dependency mapping provide vital insights that aid in managing policies and ensure business continuity. Advanced techniques such as policy-based detection and dynamic deception are employed by the Information Security Bureau to quickly identify and neutralize threats, enhancing our overall security posture.

Office Services will be purchasing Guardicore Centra and related services through the Carahsoft-NASPO Cloud contract AR2472 (NVP-2018-Cloud-0002) (IOC Master Contract # 18CPOGS006) for the amount of \$144,488.10. The NASPO Cloud contract and Illinois' participatory Addendum to the contract are in effect until September 16, 2026. The term of this renewal will be 7/1/2026 through 6/30/2027.

Karla Schreiber asked if there were any comments or questions regarding the documentation for this purchase.

No comments or questions were received from the Board.

Agenda item 15: FY27 Valance by Dorger Software Architects-Charitable Trust Portal

Eileen Pratt, PO stated that The Chief Technology Officer and the Bureau Chief of Charitable Trust Bureau are requesting to renew Valance by Dorger Software Architects (DSA). DSA has over forty years' experience of implementing, licensing and Case Management for state and local government regulatory agencies. This software will be used to provide online services for Charitable organizations required to register with the office.

The DSA Valance system provides a configurable, workflow-based approach for tracking requirements, enforcement, online filings, and document management. This system will help simplify the charitable filing process. DSA will also allow registrants to stay informed with the process and receive notifications from Valance regarding their registration.

Valance by Dorger Software Architects will host, customize, and manage the Software-as-a-Service. (SaaS) solution and implement the new Charitable Trust Registration Portal Website to include, but not limited to a public access portal, public filing processing tier and document management integration.

Office Services will purchase DSA via SHI through the NASPO Cloud Solutions Contract #AR2488. Office Services received a quote from SHI for the annual license subscription cost of \$209,060.39, with a term of July 1, 2026, through June 30, 2027.

Karla Schreiber asked if there were any comments or questions regarding the documentation for this purchase.

No comments or questions were received from the Board.

Agenda item 16: FY27 General Office Supplies with Runco Paper

Eileen Pratt, PO stated that Office Services is seeking to secure funding for the purchase of general office supplies statewide. To support this effort, Office Services prepared and published an Invitation for Bid (IFB) on the Illinois Bid Buy Procurement Bulletin, requesting cost information for our core supply needs. The IFB included a spreadsheet listing commonly stocked supply items, organized by category, along with the anticipated quantities for each item. Vendors were required to bid on all items to be considered responsive.

There were nine (9) bids received, three were non-responsive because the vendors did not bid on all the items as stated in the IFB. Two (2) were received after the bid opening date and time therefore were not accepted. The lowest responsive and responsible bidder is Warehouse Direct (formerly known as Runco).

A thorough price comparison and review were conducted to determine the lowest responsive and responsible bidder. As a result of this review, Office Services will execute a contract with Warehouse Direct (formerly known as Runco) in the amount of \$375,000.00 for the purchase of general office supplies. The term is July 1, 2026 – June 30, 2027.

Karla Schreiber asked if there were any comments or questions regarding the documentation for this purchase.

No comments or questions were received from the Board.

Public Comments

Karla Schreiber asked if any members of the public were present at the telephonic meeting and wished to make a public comment. No public comments were received.

Karla Schreiber called for a motion to adjourn the meeting. Pam Blackorby so moved and Lisa Kaigh seconded the motion. A roll call vote of the Board members was taken, and “yes” votes were received from Karla Schreiber, Pam Blackorby, Matt Rogina, Lisa Kaigh and Max Schmidt. The motion to adjourn passed unanimously.

The meeting adjourned at 2:39 p.m.

*Recording ended**