



**OFFICE OF THE ATTORNEY GENERAL
 DISABILITY RIGHTS BUREAU
 INVESTIGATION AND TECHNICAL ASSISTANCE ACTIVITY
 REPORT ON FISCAL YEAR 2023-2024**

Public Act 101-537 took effect on August 23, 2019. It requires that by July 31 each year, the Attorney General’s office must provide data about the office’s efforts to enforce the Environmental Barriers Act, 410 ILCS 25/1 et seq. This report includes data regarding enforcement of the Environmental Barriers Act during fiscal year 2023-2024, as well as other enforcement and technical assistance activity.

INVESTIGATION ACTIVITY	
Total Number of Open Investigations	489
Total Number of New Complaints Received	282
Physical Accessibility Complaints Received	64
Disability Discrimination Complaints Received	218
Most Frequent Physical Accessibility Complaints Received Under Investigation (listed in descending order starting with the most frequent)	<ul style="list-style-type: none"> Parking Entrances Accessible Route Toilet Rooms Signage Built-in counters/seating Curb Ramps Vertical Accessibility Bathrooms, Bathing Facilities Controls, operating mechanisms Doors (interior) Ramps Sidewalks
Most Frequent Disability Discrimination Complaints Received Under Investigation (listed in descending order starting with the most frequent)	<ul style="list-style-type: none"> Service Animals Public Entities - Policies & Practice Businesses - Policies & Practice Housing Accommodations Effective Communication Court Accommodations Employment Accommodations Assistive Technology

LITIGATION ACTIVITY	
Fair Housing Cases enforcing the Illinois Human Rights Act	12
Public Accommodations cases enforcing the Americans with Disabilities Act and the Illinois Human Rights Act	1

CONSTITUENT CONTACTS TECHNICAL ASSISTANCE AND REFERRALS PROVIDED	
Technical Assistance Telephone Lines Springfield and Chicago	934 calls
Constituents' General Email Inquiries Directed to the Bureau	33 constituent emails
Bureau's Written Correspondence to Constituents	127 letters sent

COMMITTEE PARTICIPATION	
Name of Committee	Statutory Basis
Access and Functional Needs Advisory Committee	20 ILCS 3305/23 new
Community Residential Services Authority Committee	105 ILCS 5/14-15.01
Due Process Screening Committee	105 ILCS 5/14-8.02c
Interagency Committee on Employees with Disabilities	775 ILCS 5/2-106
Disability Access Committee, Access to Justice Commission, Illinois Supreme Court	By Invitation
Disability Access Subcommittee, Pro Se Committee, Cook County Circuit Court	By Invitation
Illinois ADA Project Steering Committee	Non-statutory
Special Education Advisory Committee to the Attorney General	Non-statutory

**Disability Rights Bureau
Presentations and Trainings Summary
Fiscal Year July 1, 2023–June 30, 2024**

PRESENTATIONS AND TRAININGS			
Date	Topic	Host/Location	Audience
Oct. 20, 2023	Elderly Service Officer Training	Office of the Illinois Attorney General/ DeKalb County Community Outreach Building	Police Officers
Oct. 25, 2023	NAAG Masterclass Webinar – Building a Compassionate Legal System: Enhancing Courtroom Accommodations and Preventing Revictimization	NAAG via Zoom	NAAG Members
Nov. 8, 2023	2018 IAC & 2010 ADA Standards Plumbing Requirements	Illinois Plumbing Education Association in Springfield	Licensed Plumbers, Architects, Engineers, and Code Officials
Nov. 13, 2023	Panel Discussion- Disability Rights Advocacy and Career Opportunities	Northwestern Pritzker School of Law’s Disability Law Society/ Chicago	Law Students
Feb. 8, 2024	Disability Rights in the Courthouse	Administrative Office of the Illinois Courts, Lombard	Illinois State Judges
March 22, 2024	2018 IAC & 2010 ADA Standards Plumbing Requirements	Illinois Plumbing Heating Cooling Contractors CEU/ Oakbrook Terrace	Licensed Plumbers, Architects, Engineers, and Code Officials
April 11, 2024	Disability Rights in the Courthouse	Administrative Office of the Illinois Courts, Lombard	Illinois State Judges
April 24, 2024	Elderly Service Officer Training	Office of the Illinois Attorney General/ Central Illinois Police Training Center, Central College North, Peoria	Police Officers

PRESENTATIONS AND TRAININGS (continued)

Date	Topic	Host/Location	Audience
June 6, 2024	Disability Rights in the Courthouse 101	Administrative Office of the Illinois Courts/ Champaign	Illinois State Judges
June 25, 2024	Illinois Court Disability Coordinator Statewide Training 2024	Administrative Office of the Illinois Courts/ Springfield	Court Disability Coordinators
June 26, 2024	Illinois Court Disability Coordinator Statewide Training 2024	Administrative Office of the Illinois Courts/ Salem	Court Disability Coordinators

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