If you receive a student report concerning an anonymous, confession or hate page, take the following steps.

**Responding to Student Reports**

They Created an Anonymous/Confession/Hate Page…Now What?

- Collect evidence and screenshots of the reported page.
- Identify the usernames of users who are following the reported page. This can help you identify students who are involved and may know who the creator of the page is, as well as assist law enforcement if the situation warrants their involvement.
- Report the profile and/or posts directly to the website used (e.g., Facebook, Instagram, Snapchat, etc.). Each of these sites has terms of service, or rules, which prohibit members from creating hate/anonymous pages and using the sites to harass or threaten others. If you do not know how or where to make a report, do an Internet search such as “Report Instagram Hate Page” for guidance.
- If appropriate, ensure that the targeted student feels safe physically and emotionally. Contact the targeted student’s parents to make sure they are aware of the situation and can discuss the incident with their child.
- Advise the targeted student to block users who are following the reported page and/or remove them from their friend/follower list. Also, recommend that the targeted student stay off the social networking site on which the page was created.
- In ongoing cases that are threatening to an individual or group and/or involve illegal behavior, contact law enforcement for assistance.
- If anyone feels immediate danger or threat, call 911.

**Note:** Schools are not permitted to obtain user information directly from social networking sites, even in the case of an alleged hate page. Conversations with students who are knowingly involved are your greatest resource in discovering who is behind the page.